

OUR CUSTOMERS SAY IT BEST

Curious to know how we've helped your peers achieve their business objectives with Managed DEX, Teneo's End User Experience Monitoring service?

We know it's not enough for us to simply tell you what good hands you'll be in! So, we'll let our customers speak for us.

Engineering, Management & Development Consultancy



- As part of its digital transformation journey, a global engineering, management & development consultancy wanted to move its infrastructure to the cloud.
- To ensure a seamless user experience as they transitioned, they recognized the need for visibility to monitor IT performance & remove network capacity challenges.
- Supported by Teneo, they've utilized Managed DEX for critical visibility.
- As a result, they've seen a return on investment across the business, including office space optimization, service desk efficiency, business productivity & much more.

Head of IT Infrastructure & Operations

“

The desktop is the cause of a lot of problems, but most people are too busy looking somewhere else. Through Managed DEX, we've found that if you simplify the network & remove capacity bottlenecks, it's then easier to focus & improve the experience at the desktop, which in turn improves performance.

”

“

Since implementing our new strategy utilizing Teneo's Managed DEX service, we've seen happier users, quicker deployments & realized significant license cost savings.

”



Leading US Law Firm

Director of Architecture & Desktop Services

- A top US law firm was suffering from poor application performance, bug issues & user complaints.
- Without visibility, it was difficult to understand where the performance issues were arising & to be proactive.
- With Teneo's Managed DEX service, they gained the precise insights needed to monitor & manage user experience, improve performance for critical applications & proactively troubleshoot remote user issues.
- As a result, the firm has gained the insights needed to make circa \$100K in costs savings.

“Now, rather than throwing spaghetti at the wall, we can be more targeted & consistent in our approach. We can make sure we target the exact devices that need updates, & we can carry out patch compliance.”

“I was dumbfounded by the results. Not least because we'd had limited visibility beforehand. But suddenly, there were 1000 things out there that we could see & report on.”

“Before working with Teneo, we were primarily working on a reactionary basis. Now, people right across the business are very impressed about how proactive we can be; they've never seen anything quite like it.”

“Our partnership with Teneo has made a significant impact on the business. It's a true partnership & our teams bounce off one another. We are huge fans!”

